**Criminal activities on Delhi suburbs**

101. SHRI KRISHNA KUMAR BIRLA: Will the Minister of HOME AFFAIRS be pleased to state:

(a) whether Government are aware of the criminal activities of the anti-social and anti-national gangs of Uttar Pradesh on Delhi suburbs; and

(b) if so, what measures have been taken by Government to effectively check the criminal activities of such gangs in Delhi?

THE MINISTER OF STATE IN THE MINISTRY OF PARLIAMENTARY AFFAIRS AND THE MINISTER OF STATE IN THE MINISTRY OF HOME AFFAIRS (SHRI M. M. JACOB): (a) and (b) The information is being collected and will be laid on the Table of the House.

**Traffic Light-Related Accidents**

102. SHRI HARVENDRA SINGH HANSPAL: Will the Minister of HOME AFFAIRS be pleased to state:

(a) whether it is a fact that due to failure of traffic lights in the Capital, a large number of fatal accidents had taken place during the last several months;

(b) whether most of the traffic lights were kept off during the night during the above period;

(c) whether Government propose to keep traffic lights in operation during night also, to avoid accidents even at the night time; and

(d) if so, the details thereof?

THE MINISTER OF STATE IN THE MINISTRY OF PARLIAMENTARY AFFAIRS AND THE MINISTER OF STATE IN THE MINISTRY OF HOME AFFAIRS (SHRI M. M. JACOB): (a) The Delhi Police have reported that no fatal accident has come to notice as a result of failure of traffic lights.

(b) to (d) The traffic lights are not kept off during night time. However, depending upon the volume of traffic at an intersection during night, the usual cycle lengths of most traffic signals are revised and put on blinker mode.

**Complaints Regarding Over Charges of Telephone Bills**

103. SHRI RAMDAS AGARWAL: Will the Minister of COMMUNICATION be pleased to state:

(a) whether Government have received complaints from telephone subscribers including Members of Parliament regarding over-charging of telephone bills including charges on telephones that have been completely out of use/replaced with new ones;

(b) if so, the reasons for such inflated bills; and

(c) the remedial measures taken or proposed to be taken in this regard?

THE DEPUTY MINISTER IN THE MINISTRY OF COMMUNICATIONS (SHRI P. V. RANGAYYA NAIDU):

(a) Yes, Sir.

(b) It is found that genuine complaints are normally on account of:

(a) clerical errors in the recording and transcription of meter reading and in calculation and prepartion of bills;

(ii) technical faults in the registration of calls, especially in case of electro-mechanical exchanges; and

(iii) faulty circuit connections and cross connections.

(c) The remedial measures proposed and already under implementation are phasing out of old telephone exchanges, computerisation of telephone billing, continuous monitoring of exchange equipment and external plant and precautions against unauthorised use.